

The Mayor's Office of Cultural Economy CITY OF NEW ORLEANS Mitchell J. Landrieu, Mayor



#### A message from Mayor Mitch Landrieu:

In keeping with my commitment to improve the quality of life for the citizens of New Orleans, I am pleased to present this collection of low and no pay healthcare resources available throughout Orleans Parish. Working with a network of partners, my administration has secured state and federal funding for New Orleans' primary healthcare clinics. This shared effort has led to better, neighborhood-based care for low income, uninsured and other vulnerable resident populations in our city.

The Mayor's Office of Cultural Economy works with cultural businesses and workers, who fuel our city's tourism industry and our creative economy. This Guide provides details on low and no pay healthcare resources such as programs waiving or significantly reducing out-of-pocket healthcare costs, community healthcare clinics located around Orleans Parish, and mobile healthcare units supplementing services available through traditional healthcare centers. Through this initiative, the Office of Cultural Economy hopes to better serve cultural workers such as performers, hospitality personnel, artisans, and more, who may not have access to employer health insurance.

As a city, we can improve the health of our population, and our aim is to ensure delivery of affordable, quality healthcare services for all residents. I invite you to use this valuable information to help enhance your health knowledge, make informed health choices, and have the resources to take the necessary steps to improve wellness outcomes for yourself, your family and loved ones.

Yours,

Mitchell J. Landrieu, Mayor City of New Orleans

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## SERVICES, PROGRAMS, CLINICS & ORGANIZATIONS

This section provides information about programs, clinics and organizations that afford uninsured and low income New Orleanians with quality healthcare at low or no out-of-pocket expense including:

- Community Healthcare Clinics
- 504HealthNet
- GNOCHC Medicad Waiver
- Medicaid
- Medicare
- Mobile Healthcare Units

Enrollment in these noted programs is available through most of the New Orleans area healthcare centers featured in this brochure. For best results, it is recommended that you call ahead to get details about signing-up. For more information about other healthcare centers and programs, see the Additional Healthcare Resources & Contributors as well as Clinics & Services Particularly for Cultural Worker, both listed at the end of this Guide.

#### **COMMUNITY HEALTHCARE CLINICS**

Today in the New Orleans area, there are more quality community-based medical clinics than ever before, including more than 90 sites located across Orleans, Jefferson, Plaquemines and St. Bernard parishes—all run by names you know and trust. You and your whole family, from your parents to your kids, can now make an appointment to see their own doctor and spend less time in the emergency room. Most of the medical centers listed in this brochure and on the website accept private and public health insurance, or payments can be made on an incomebased sliding fee scale. It is quality healthcare everyone can afford. For more information contact:

#### **Greater New Orleans Community Clinics**

www.gnocommunity.org (504) 872-0750

#### 504HFAITHNFT

504HealthNet is a network of healthcare providers in the greater New Orleans region. The organization's members independently operate more than 40 service locations throughout the New Orleans metro area, ranging from primary care and behavioral health sites to medical mobile units. Collectively, member organizations provide care for approximately 80,000 patients.

#### 504HealthNet

www.504healthnet.org (504) 658-2053

# GREATER NEW ORLEANS COMMUNITY HEALTH CONNECTION (GNOCHC)

NOTE: This information has been obtained directly from the Louisiana Department of Health and Hospitals GNOCHC Application.

The Medicaid waiver, referred to as the Greater New Orleans Community Health Connection—or GNOCHC—will cover many Louisiana patients' primary care visits at no out of pocket cost.

#### Who is eligible?

People eligible for GNOCHC must meet the following criteria:

- 19-64 years of age
- Live in Orleans, Jefferson, Plaquemines or St. Bernard Parish
- 200% below the poverty line (Income Limits through March 31, 2011: <u>Family of 1</u>, \$451 weekly income, \$1,805 monthly income; <u>Family of 4</u>, \$918 weekly income, \$3,675 monthly income; <u>Family of 8</u>, \$1,542 weekly income, \$6,169 monthly income)
- Uninsured for the past 6 months
- U.S. citizenship or permanent residency

NOTE: You <u>must</u> meet ALL criteria in order to be eligible

#### To apply, you MUST provide:

- Proof of income (Copy of most recent W2, Filed tax forms, Most recent pay stubs, Unemployment award letter, Social Security/Disability award letter, Food stamp award letter)
- Government issued photo ID if current address is not on ID, a utility bill must be provided.
- Birth certificate or US permanent residency card

#### What does this mean?

Those eligible for the waiver will pay for services at the clinic—there will be no charge. This includes both costs and vaccines.

#### What if a patient is not eligible?

If a patient does not meet the eligibility criteria, they will be charged the Sliding Scale fee rate that is currently in place. We are unable to accept stated incomes or notarized letters for fulfilling the Waiver eligibility criteria.

For more information, contact any of the healthcare providers in this Guide, or contact:

**Greater New Orleans Community Health Connection (GNOCHC)** 

www.Medicaid.DHH.Louisiana.gov (888) 342-6207

#### **MEDICAID**

Healthcare assistance for individuals and families with low income: www.cms.gov/home/medicaid.asp (225) 342-9500

#### **MEDICARE**

Healthcare assistance for senior citizens: www.cms.gov/home/medicare.asp 1-800-Medicare or (800) 633-4227

#### MOBILE HEALTHCARE UNITS

The Greater New Orleans Mobile Health Unit Consortium is a collaborative of health providers who deliver services in a mobile setting. Our goal is to ensure that each provider team is able to connect people to resources in their community and to deliver high-quality health services in areas where there is limited access to care. The mobile units form a diverse group of services including: pre-natal care, dental care, primary care, behavioral health, fitness, and immunizations. To find the nearest mobile unit location and schedule check the listings in this Guide with phone numbers included or contact:

Mobile Healthcare Units www.gnomobileunits.org (504) 988-4016

### CLINICS & MOBILE UNITS

Here is a sample selection of Orleans Parish clinics and mobile units that are members of 504HealthNet. Many more centers, clinics and units are available throughout the City of New Orleans. For more information about other healthcare centers and programs, see the Additional Healthcare Resources & Contributors as well as Clinics & Services Particularly for Cultural Worker, both listed at the end of this Guide.

For more information contact:

**Greater New Orleans Community Clinics** www.gnocommunity.org (504) 872-0750

Mobile Healthcare Units www.gnomobileunits.org (504) 988-4016

## **CLINICS**

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NAME	INFORMATION	HOURS	ADDRESS
City of NO Health Dept – Algiers Dental Clinic Organization: City of New Orleans Health Department www.cityofno.com	Center Type: Primary Care Services: Adult Primary Care Services, Pediatric Primary Care Services, OB Services, Dental Services, Psychiatric Services, Counseling Services  Payment: Sliding scale Medicaid & GNOCHC enrollment Insurance Languages	Mon-Fri: 8:00 AM-4:00 PM <u>Sat:</u> closed <u>Sun:</u> closed	1111 Newton Street, Room 207 New Orleans, LA 70114 (504) 658-2830 +60 yrs old, call (504) 586-7288
Common Ground Health Clinic - Algiers Organization: Common Ground Health Clinic www.cghc.org	Center Type: Primary Care Services: Adult Primary Care Services, Pediatric Primary Care Services, Counseling Services, Social Services, Lab Testing, Urgent Care, Women's Health Group, Dietician, Dermatologist, Herbal Medicine, Acupuncture  Payment: \$20 first time, \$10 returning Medicaid & GNOCHC enrollment Insurance Languages	Mon-Fri: 8:00 AM-4:00 PM Sat: closed Sun: closed  Mon-Wed: New Patients Thu: Returning Patients Fri: Medication Pick-Up; Social Services	1400 Teche Street New Orleans, LA 70114 (504) 361-9800  Next day appointments, No walk-ins
Daughters of Charity - Carrollton Organization: Daughters of Charity Services of New Orleans www.dcsno.org	Center Type: Primary Care Services: Adult Primary Care Services, Pediatric Primary Care Services, OBGYN Services, Dental Services, Counseling Services, Podiatry, Behavioral, Urgent Care, Lab Testing  Payment: \$25 minimum, sliding scale fee Medicaid & GNOCHC enrollment Insurance Languages	Mon-Fri: 8:00 AM-5:00 PM <u>Sat:</u> closed <u>Sun:</u> closed	3201 S Carrollton Ave New Orleans, LA 70118 (504) 207-3060
Daughters of Charity - St. Cecilia Organization: Daughters of Charity Services of New Orleans www.dcsno.org	Center Type: Primary Care Services: Adult Primary Care Services, Pediatric Primary Care Services, Dental Services, Counseling Services, Lab Testing  Payment: \$25 minimum, sliding scale fee Medicaid & GNOCHC enrollment Insurance Languages	Mon-Thu: 8:00 AM-5:00 PM <u>Fri:</u> 8:00 AM-2:00 PM <u>Sat:</u> closed <u>Sun:</u> closed	1030 Lesseps St New Orleans, LA 70117 (504) 941-6041

**EXCELth Family Health Center -**Center Type: Primary Care Mon-Thu: 2050 Caton St. Gentilly Services: Adult Primary Care 7:00 AM-5:00 PM New Orleans, LA 70114 Organization: EXCELth, Inc. Services, Pediatric Primary Care (504) 620 -9868 Fri: Services, Psychiatric Services, 9:00 AM-5:00 PM Counseling Services, Social Services, Sat: closed Immunizations, Family Planning Sun: closed Payment: \$25 minimum, sliding scale fee Medicaid & GNOCHC enrollment Insurance Languages Center Type: Primary Care EXCELth -Mon-Wed: 4422 General Meyer **Algiers** Services: Adult Primary Care Services, 7:00 AM-5:00 PM Avenue, Organization: EXCELth, Inc. Pediatric Primary Care Services, Suite 103 Thu-Fri: GYN Services, Psychiatric Services, 8:00 AM-5:00 PM New Orleans, LA 70114 Counseling Services. Social Services. Sat: closed (504) 526-1179 Immunizations, Family Planning, Sun: closed Lab Testing, Urgent Care, Substance Abuse Fri: Podiatry, vision Payment: \$25 minimum, sliding scale fee Medicaid & GNOCHC enrollment Insurance Languages LSU Healthcare Network Center Type: Behavioral Health 3450 Chestnut Street Mon-Fri: **Behavioral Science Center** Services: Adult and Adolescent 8:00 AM-5:00 PM New Orleans, LA 70115 Organization: LSU Healthcare Psychiatric Services, Counseling Sat: closed (504) 412-1580 Network Services Sun: closed www.lsuhn.com Insurance Languages **Mercy Family Center** Center Type: Behavioral Health 3221 Behrman Place, Mon-Fri: Organization: Sisters of Mercy Services: Pediatric and Adolescent 8:00 AM-5:00 PM Suite 105 Ministries d/b/a Mercy Family Psychiatric Services, Counseling Sat: closed New Orleans, LA 70114 Services Sun: closed (504) 376-2590 www.mercyfamilycenter.com Payment: sliding scale fee Medicaid & GNOCHC enrollment 4-5 MONTH Insurance WAIT TO GET AN APPOINTMENT! Languages MHSD- Behavioral Health Center Type: Behavioral Health Mon-Fri: 2601 Tulane Avenue **Court Services** Services: Mental Health, Counseling, 8:00 AM-4:30 PM 8th Floor Organization: Metropolitan Substance Abuse Sat: closed New Orleans, LA 70119 **Human Services District** Sun: closed (504) 826-2004 Insurance www.mhsdla.org Languages NEEDS TO BE COURT MANDATED TO GO MHSD - Central City Behavioral 2221 Philip Street Center Type: Behavioral Health Mon-Fri:

8:00 AM-4:30 PM

Sat: closed

Sun: closed

New Orleans, LA 70113

(504) 568-6650

Services: Mental Health, Counseling,

Substance Abuse

Insurance

Languages

**Health Center** 

www.mhsdla.org

Organization: Metropolitan

**Human Services District** 

MHSD - Chartres-Pontchartrain Behavioral Health Center Organization: Metropolitan Human Services District www.mhsdla.org ACCESS CENTER – 1ST TIME VISIT MUCH COME HERE AND THEN REFERRAL TO THEIR OTHER NEIGHBORHOOD LOCATIONS	Center Type: Behavioral Health Services: Mental Health, Counseling, Substance Abuse, Initial Screening Insurance Languages	Mon-Fri: 8:00 AM-4:30 PM Sat: closed Sun: closed	719 Elysian Fields Ave New Orleans, LA 70117 (504) 942-8101 Access center: (504) 568-3130
MHSD – Algiers-Fischer Behavioral Health Center Organization: Metropolitan Human Services District www.mhsdla.org	Center Type: Behavioral Health Services: Mental Health, Counseling, Substance Abuse Insurance Languages	Mon-Fri: 8:00 AM-4:30 PM Sat: closed Sun: closed	4422 General Meyer Avenue, Suite 203 New Orleans, LA 70131 (504) 361-6500
MHSD – New Orleans East Behavioral Health Center Organization: Metropolitan Human Services District www.mhsdla.org	Center Type: Behavioral Health Services: Mental Health, Counseling, Substance Abuse Insurance Languages	Mon-Fri: 8:00 AM-4:30 PM Sat: closed Sun: closed	5640 Read Boulevard, Ste. 810 New Orleans, LA. 70127 (504) 243-7600
MHSD – Division for Citizens with Developmental Disabilities Organization: Metropolitan Human Services District www.mhsdla.org	Center Type: Behavioral Health Services: behavior management, brain injury, developmental disabilities Insurance Languages	Mon-Fri: 8:00 AM-4:30 PM Sat: closed Sun: closed	1010 Common Street, Ste. 550 New Orleans, LA. 70112 (504) 599-0245
NO/AIDS Task Force Organization: NO/AIDS Task Force www.noaidstaskforce.org	Center Type: Primary Care Services: HIV Testing and Counseling, Adult Primary Care Services, Psychiatric Services, Counseling Services, Substance Abuse Services, Case Management, Behavioral, Peer Support Groups, Nutritionist, GYN Services Medicaid & GNOCHC enrollment Insurance Languages	Mon & Tue: 8:30 AM-5:00 PM Wed: 8:30 AM-7:00 PM Thu: 8:30 AM-6:30 PM Fri: 8:30 AM-5:00 PM Sat: closed Sun: closed	2601 Tulane Avenue Suite #500 New Orleans, LA 70119 (504) 821-2601
New Orleans Musicians' Clinic Organization: New Orleans Musicians' Assistance Foundation neworleansmusiciansclinic.org	Center Type: Primary Care Services: Adult Primary Care Services, Cardiology, Rheumatology, Social Services, Psychiatric Services, Nutritionist, Physical Therapy, Massage Therapy  Payment: \$10 or free with Medicaid Medicaid & GNOCHC enrollment Insurance Languages	Mon-Fri: 9:00 AM-5:00 PM Sat: closed Sun: closed	2820 Napoleon Avenue Suite #890 New Orleans, LA 70115 (504) 412-1366 611 N. Rampart St.

#### Tulane Drop-In Clinic at Covenant House

Organization: Tulane Community Health Centers www.tuchc.org Center Type: Primary Care

Languages

**Services:** Adult Primary Care Services, Pediatric Primary Care Services, Psychiatric Services, Counseling Services Insurance Mon-Fri: 9:00 AM-12:00 PM

Pediatric
Mon-Fri:
1:00PM-5:00

1:00PM-5:00 PM Adolescent <u>Mon, Wed:</u> 5:00 PM-9:00 PM

Sat

9:00 AM-1:00 PM Family Planning

Tue: 5:00 F

5:00 PM-9:00 PM Males Only Ages

Males Only Ages 14-23 <u>Mon- Fri:</u> 9:00 AM-5:00 PM

<u>Sat:</u>

9:00 AM-1:00 PM Sun: closed

> 4626 Alcee Fortier Suite D New Orleans, LA 70129

(504) 255-8665

New Orleans, LA 70112

(504) 584-1112

#### Tulane Community Health Center New Orleans East

Organization: Tulane Community Health Centers www.tuchc.org Center Type: Primary Care

**Services:** Adult Primary Care Services, OB Services, Counseling Services, Behavioral Services, Social Services

Payment: Sliding scale

Medicaid & GNOCHC enrollment

Insurance Languages Mon-Wed: 8:30 AM-4:00 PM Thu: 8:30 AM-6:00 PM

8:30 AM-4:00 PM
Sat: closed
Sun: closed

Tulane Community Health Center at Covenant House

Organization: Tulane Community Health Centers www.tuchc.org Center Type: Primary Care

**Services:** Adult Primary Care Services, Psychiatric Services, Counseling Services, Behavioral Services, Social Services

Payment: Sliding scale

Medicaid & GNOCHC enrollment Insurance Languages 1st Sat of Month: 8:00 AM-11:00 AM

By Appt. <u>Mon:</u> 8:00 AM-7:00 PM

<u>Tue-Fri:</u> 8:00 AM-5:00 PM Sat:

<u>Sat:</u> 9:00 AM-1:00 PM <u>Sun:</u> closed 611 N. Rampart St. New Orleans, LA 70112 (504) 988-3000

St. Anna's Medical Mission

Organization: St. Anna's Episcopal Church **Center Type:** Primary Care **Services:** Primary Adult Care, Health Education Groups, Acute Care Diagnosis and Treatment,

Payment: Free

Counseling Services

Wed: 5:30-8:00 PM (1st Wed of every month)

Counseling Services: Available anytime; not just 1st Wed 1313 Esplanade Ave. New Orleans, LA 70116 (504) 947-2121

## **MOBILE UNITS**

NAME	INFORMATION	HOURS	ADDRESS
Common Ground - Latino Health Outreach Project Organization: Common Ground Health Clinic www.cghc.org Mobile Site	Center Type: Primary Care Services: Adult Primary Care Services, Urgent Care, Initial Screening then referral to Algiers location  Payment: \$20 first time, \$10 returning Medicaid & GNOCHC enrollment Insurance Languages	ONLY <u>Fri:</u> 7:00 AM-9:00 AM	Home Depot, MLK Blvd. & Claiborne (Mobile Unit) New Orleans, LA 70114 (504) 377-7281
Daughters of Charity - Carrollton Organization: Neighborhood Health Partnership www.dcsno.org Mobile Site	Center Type: Primary Care Services: Adult Primary Care, Counseling Services  Payment: Free Medicaid & GNOCHC enrollment		(Mobile Unit) New Orleans, LA (504) 988-4732
<b>EXCELth Medical Mobile Uni</b> Organization: EXCELth, Inc. <b>Mobile Site</b>	Center Type: Primary Care Services: Adult Primary Care, Pediatric Primary Care, Family Planning, Lab Testing, Behavioral Services	ONLY <u>Wed:</u> 8:00 AM-3:00 PM	Just the Right Attitude 13150 I-10 Service Rd. New Orleans, La 70187 (504) 444-7071
NO/AIDS Task Force Care Var Organization: NO/AIDS Task Force Mobile Site	Center Type: Primary Care Services: Free HIV testing, primary care	Sporadic location and time (Call for information)	Robin Pearce, counseling and testing coordinator (504) 821-2601 ext. 257 will have information daily
Tulane Community Health Mobile Medical Unit - Children's Health Project Organization: Tulane Community Health Centers www.tulane.edu/som/tuchc/ Mobile Site	Center Type: Primary Care Services: Primary Pediatric Care, Asthma/Allergy Testing, Mental Health Screenings, Counseling, Immunizations, Health Education, Case Management Medicaid & GNOCHC enrollment, Children's Hospital Assistance Plan (CHAP)	ONLY Mon: 1:30-5:30 PM Tue-Thu: 9:00 AM-4:00 PM  (open to the public even though they park outside the school sites)	Mon: KIPP Renaissance High School 3820 St. Claude  Tue: Wed: Esperanza Charter School 4407 S. Carrolton  Thu: 3821 Franklin  Home Base: 1440 Canal (504) 988-0545

#### **Tulane Community Health** Mobile Medical Unit - On the Road

Organization: Tulane Community Health Centers www.tuchc.org **Mobile Site** 

Center Type: Primary Care **Services:** Adult Primary Care Services, Counseling Services, screenings, case management, urgent care, medication refills, walk ins

Payment: \$20 minimum, sliding scale fee Medicaid & GNOCHC enrollment Insurance Languages

Mon, Tue, Fri: closed: Call (504) 994-0054 or Covenant House (504) 988-3000

Wed-Thu: 8:30 AM-3:30 PM Sat-Sun: closed

Autozone Parking Lot on St. Peters side 649 N. Broad St. New Orleans, LA (504) 994-0054

Home Base: 3520 Dryades

#### St. Anna's Medical Mission

Organization: St. Anna's **Episcopal Church Mobile Site** 

Center Type: Basic Health

Screening

Services: Blood Sugar Screening,

blood pressure

(NO PRIMARY CARE; NO

PHYSICIAN WITH THE MOBILE AT

THE MOMENT

Payment: Free

ONLY Mon: 8:00 AM-12:00 PM

Tue-Wed:

10:00 AM-2:00 PM

Mon:

1995 Gentilly Blvd New Orleans, LA 70112

Tue: 3400 Tulane Ave., corner of Tulane & Jeff Davis New Orleans, LA 70119 Wed: Esplanade & N. Claiborne, under I-10

overpass New Orleans, LA 70116

(Home Base) 1313 Esplanade Ave. New Orleans, LA (504) 232.4403

#### City of NO Health Dept -**Dental Program for Senior Citizens**

Organization: City of New Orleans Health Department www.cityofno.com **Mobile Site** 

Center Type: Dental Services: Dental Services

Insurance Languages <u>Mon:</u> 9:00 AM-2:00 PM Tue: 9:00 AM-2:00 PM Wed:

9:00 AM-2:00 PM Thu: closed Fri: closed Sat: closed Sun: closed

(Mobile Unit)

New Orleans, LA 70113 (504) 658-2580

(504) 329-7888 (504) 988-4732

## CLINICS & SERVICES PARTICULARLY FOR CULTURAL WORKERS

#### **ARTDOCS**

ARTDOCS provides healthcare services to full-time artists in the New Orleans metropolitan area who are uninsured or under-insured and whose income falls below twice the 2010 federal poverty level. This means any uninsured artist in New Orleans who lives alone and earns less than \$21,660/year qualifies for the program.

#### **ARTDOCS**

Artists Receiving Treatment Doctors Offering Crucial Services 2646 Dumaine Street New Orleans, LA 70119 www.artdocs.com 504-827-2833

#### LOUISIANA CULTURAL ECONOMY FOUNDATION HEALTHCARE INITIATIVE (LCEF-HI)

The primary mission of the LCEF Healthcare Initiative is to support the total well-being of our cultural economy workers by facilitating access to primary and preventative healthcare and affordable prescriptions.

#### Louisiana Cultural Economy Foundation Healthcare Initiative (LCEF-HI)

5500 Prytania St. #403 New Orleans, LA 70115 www.culturaleconomy.org 337-233-7060 504-895-2800

#### **NEW ORLEANS MUSICIANS' CLINIC**

Since its founding in 1998, the New Orleans Musicians' Clinic (NOMC) has been an innovative not-for-profit occupational medicine and wellness partnership offering affordable, comprehensive health care to our community's most precious resource: our musicians. The NOMC is a program of the New Orleans Musicians Assistance Foundation (NOMAF). Collaborative health partners are LSU Healthcare Network, Daughters of Charity Services of New Orleans, and St. Anna's Mission to Musicians and Medical Mission.

#### New Orleans Musicians' Clinic

2820 Napoleon Avenue Suite 890 New Orleans, LA 70115 www.neworleansmusiciansclinic.org (504) 412-1366

### ADDITIONAL RESOURCES & CONTRIBUTORS

#### City of New Orleans Health Department

HEALTH, HUMAN SERVICES & WELLNESS www.nola.gov (504) 658-2500

#### 504HealthNet

www.504healthnet.org (504) 658-2053

#### **Greater New Orleans Community Clinics**

www.gnocommunity.org (504) 872-0750

#### Greater New Orleans Mobile Health Unit Consortium

www.mobilehealthclinicsnetwork.org (504) 988-4016

#### Louisiana Cultural Economy Foundation Healthcare Initiative

www.culturaleconomy.org (504) 895-2800

#### Louisiana Public Health Institute

www.lphi.org (504) 301-9800



For more information contact: Mayor's Office of Cultural Economy City of New Orleans 1340 Poydras Street, Suite 1000 New Orleans, LA 70112 (504) 658-4200

Statistical and healthcare information contained in this document has been obtained from sources believed to be reliable but such accuracy cannot be guaranteed. Any opinions expressed herein are subject to change without notice.

August 2011